KARACHI UNIVERSITY BUSINESS SCHOOL UNIVERSITY OF KARACHI FINAL EXAMINATION JUNE 2015; AFFILIATED COLLEGES HUMAN RESOURCE MANAGEMENT; BA (H)–552 BS – VI

Date: June 30, 2015

INSTRUCTIONS:

Max Time: 3 Hrs Max Marks: 60

- 1. Attempt 5 questions, where Q-4 is compulsory. Do not write anything on the question paper.
- 2. Use of mobile phones or any other communicating device is not allowed in the examination room. Students will have to remove the batteries of these devices before entering the examination hall.
- Q-1 (a) Define Human Resource Management and critically examine the importance of HRM in the context of Pakistani business culture.
 - (b) Describe the Purpose and primary objectives of an HR department.
- Q-2 (a) Differentiate between Personnel Management and Human Resource Management. Which one of these Management Techniques do you consider more effective for a Modern Organization?
 - (b) Identify the internal Organizational Challenges to Human Resource Management.
- Q-3 (a) Write names of at least 10 (Ten) books on HRM, mentioning names of authors, publishers and the year of publication.
 - (b) Explain how training and development differ.
- Q-4 Suppose you are a department manager with twenty four employees and have been asked to determine the training needs of your group by the training specialists in the HR department. What approaches would you use to make this assessment?
- Q-5 What do you mean by HRD? Describe the important purposes and components of HRD.
- Q-6 How would you develop a policy of recruitment and selection?
- Q-7 Describe the following: Any (4) Four
 - a) Blind Ads
 - b) Job Enlargement
 - c) Job Performance
 - d) Steps in the evaluation of training and development
 - e) Job description
 - f) Guidelines for effective performance evaluation

END OF EXAM PAPER